

Notice of Data Breach

Release Date: June 24, 2024

This notice is from **Change Healthcare (CHC)** about a recent security incident. Change Healthcare provides services to health care providers, health insurance plans and other companies, from which individuals may have received health services or health insurance. Because Change Healthcare works as a vendor to health care providers or health insurance plans, personal information, including health information, has been impacted in this incident.

CHC is posting this substitute notice to provide customers and individuals with information about the criminal cyberattack on CHC systems and to share resources available to people who believe their personal data potentially being impacted.

The review of personal information potentially involved in this incident is in its late stages. CHC is providing this notice now to help individuals understand what happened, let them know that their information may have been impacted, and give them information on steps they can take to protect their privacy, including enrolling in two years of complimentary credit monitoring and identity theft protection services if they believe that their information may have been impacted.

This substitute notice contains the information CHC can provide at this time while CHC continues working through data review to identify affected individuals. CHC plans to mail written letters at the conclusion of data review to affected individuals for whom CHC has a sufficient address. Please note, we may not have sufficient addresses for all affected individuals. The mailing process is expected to begin in late July as CHC completes quality assurance procedures.

For the Latest Information:

People can visit a dedicated website at <https://www.changehealthcare.com/hipaa-substitute-notice> to get more information and details on these resources.”

IF YOU FEEL YOU HAVE BEEN IMPACTED HELP IS AVAILABLE.

Change Healthcare Cyberattack Support

“A dedicated call center has been established to offer free credit monitoring and identity theft protection for two years to anyone impacted. The call center will also include trained clinicians to provide emotional support services.

The call center can be reached at 1-866-262-5342.

Given the ongoing nature and complexity of the data review, the call center will not be able to provide any specifics on individual data impact at this time.”